

PRESS RELEASE

For Immediate Release

For more information
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EUROPEAN GLOBAL SCHOOL ACHIEVED A NEW MILESTONE WITH ISO 21001:2018

Paris, France (June 17, 2019) – European Global School, France today announced the successful completion of its International Organization for Standardization (ISO) 21001:2018 audit.



Educational Organisational Management Systems

ISO 21001:2018 focuses on the specific interaction between an educational organization, the learner, customers and other relevant interested parties. It is a stand-alone management system standard, based on ISO 9001 (without being a sector application), and aligned with other ISO management system standards through the application of the High Level Structure. ISO 21001 provides a common management tool for organizations providing educational products and services capable of meeting learner and other customer requirements and needs. It aims to enhance satisfaction of learners, other customers, and personnel through the effective application of its EOMS, including processes for improvement of the system.



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Commenting on EGS’s achievement, Dr. Nour Awada, Vice President said **“Complying the ISO 21001 standards, we are able to provide educational services in a more effective and efficient manner, and to offer a more personalized experience to all our students, particularly to those with special education needs and distance learners. Moreover, it shows to our stakeholders that we are committed towards improving your educational system.”**

Robert J. Braga, Registrar of European Global School has expressed his optimism in being able to pursue the coveted ISO certification which is expected to mark in the history of EGS no matter how tedious the requirements and processes are. The said ISO certification is EGS’s gift to its clients- the students, whose highest level of satisfaction is of utmost importance, and for which all the hard work put in for the certification is dedicated. This milestone would not have been achieved without the dedication of our quality team along with the cooperation and enthusiasm of our Faculty members.

The assessment was carried out by Globus Certification. Globus Certification is fully accredited by United Accreditation Foundation. UAF is accredited member and signatory of International Accreditation Forum.

If you have any questions about our certification, reach out to rbl@egs.education