



SYSTEM REQUIREMENTS

for accessing website

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System Requirements

To watch videos and View Pdf files you must be connected to the Internet. We recommend a 3G, 4G, 5G or Wifi connection for optimal mobile viewing. For an enhanced site experience, better encryption, and privacy support, EGS.EDUCATION recommends using the latest versions (current and previous major releases) of the browsers and mobile OS listed below.

RECOMMENDED SETTINGS FOR THE WEBSITE

Important: Using older browser versions can prevent you from accessing EGS.EDUCATION and therefore some of the site features may not function as expected. Please note that browsers supported on desktop may be different from those supported on mobile.

With the exception of Internet Explorer (IE11), we support the current and previous major releases of the following desktop browsers:

Internet Explorer 11 (If you are unable to edit your profile or use a site feature, try disabling Internet Explorer's compatibility mode).

- ✓ Microsoft Edge (latest version and an earlier major revision)
- ✓ Firefox (latest version and an earlier major revision)
- ✓ Safari (latest version and an earlier major revision)
- ✓ Chrome (latest version and an earlier major revision)
- ✓ Opera (latest version and an earlier major revision)

On mobile, we support the current and previous major releases of the following browsers:

- ✓ Safari
- ✓ Chrome
- ✓ Android

If you are using a current version of a supported browser and a site feature still doesn't work as expected:

- ✓ Determine if your internet browser is recent or needs upgrading.
- ✓ Try using a different browser (in its latest version) as a temporary workaround.

If you've tried these solutions but continue experiencing issues, contact us with the following details:

- ✓ An explanation of the issue
- ✓ The browsers and versions you've tried
- ✓ A screenshot of your issue

For more details, contact us at webmaster@egs.education